



**SSW Incoming Student Webinar Part 3**

**Questions Log  
August 11, 2020**

**Q: I have several classes back to back during the week. Will there be open seating in the SSW building for students in between classes, or will students need to find somewhere else to go?**

A: This does depend if they are hybrid of course and if they are meeting on the same week. I recommend that you take a look in the course catalog under “class format” for each of your classes to see what week they are meeting. There will be some seating in the School, but it is reduced in order to allow for social distancing.

**Q: I have been looking at the domestic student blue care network health insurance plan... I am projecting the price of the medications I take to increase six fold under this plan. Are there any other plans available? Or any other resources available to help with this?**

A: Unfortunately there is only one student health insurance plan but University Health Services does have individuals that you can speak with about the plan or other options outside the UM plan: 734-764-5182 or toll-free 866-368-0002 or UHS-mancare-stuins@med.umich.edu

**Q: Is the Meet and Greet event on the 15th going to be virtual or in person?**

A: It will be a virtual event

**Q: How/when will we know what Group (A, B, C) we are in when meeting in person on campus? Would we also be group A for all classes or will our groups change depending on each class?**

A: If you have registered for classes, you will want to then find each course you registered for within the course catalog. Each course will then list the respective grouping (A, B or C) within the format row of each course <https://ssw.umich.edu/courses?page=1>

**Q: Are any new SSW scholarships opening?**

A: A set of scholarships will be opening soon. They will be emailed to you but we are hoping to have them posted in the financial aid section of the website by the end of this month.

**Q: How often will hybrid classes meet in person?**

A: Hybrid courses will meet no more than 4 times in person. The remainder of the instruction for those courses will be remote.

**Q: What are the updates for site placements?**

A: If you are a student who is required to begin field placement this fall, I would recommend reaching out to the Office of Field Education to check in on your placement status. Many students use the entire summer to set up field.

**Q: When will we be assigned to an academic advisor?**

A: You will receive your advisor assignment during Orientation and will have a virtual meeting with them that week.

**Q: Where are these video recordings posted? This one and the previous ones?**

A: These are being posted to the Admitted Students Page here:  
<https://ssw.umich.edu/programs/msw/admitted-students>

**Q: Is there someone we can talk to over the phone for questions about class registration?**

A: Sure! If you would like please email [ssw.msw.info@umich.edu](mailto:ssw.msw.info@umich.edu) to schedule an appointment :)

**Q: Will there be access to printing on campus?**

A: You can gain more details about printing here: <https://its.umich.edu/computing/printing/mprint>

**Q: Does financial aid from specific programs through SSW get deducted from Fall 2020 tuition costs or are we required to pay in full and then be refunded what those programs cover?**

A: Typically all school of social work grant and scholarship aid and direct loans would first apply to your tuition/fees. If you have any funds remaining from that it would be disbursed to you.

**Q: Is financial aid/ program scholarship funding automatically posted to my student account? I just received my tuition bill.**

A: Yes, any scholarships/grants or loans that you have (as long as you have completed entrance counseling and/or promissory notes) will automatically be applied to your tuition and fee bill. This aid will automatically post to your account over the next few weeks

**Q: When should we expect scholarships for Fall 2020 to be applied to our tuition and fee bill?**

A: Scholarships/grants will be applied to your account over the next few weeks

**Q: If I am in a SSW program that I am supposed to have received funding from, but that is not reflected in my tuition bill, who do I contact?**

A: You are welcome to contact us at [ssw.finaid@umich.edu](mailto:ssw.finaid@umich.edu), however not all aid may have been applied to your bill just yet. You can expect aid to post to your account over the next few weeks.

**Q: How long after we sign the paper work for Federal Unsubsidized Loans will the loan show up on the Campus Finances page of Wolverine Access?**

A: Loans are generally not processed to your account until about 1 week before classes begin

**Q: Can we use leftover scholarships/financial aid to pay for the student blue health insurance? I noticed you have to go ahead and pay a portion of the student blue cost now and it is not applied to your student school account like it was for me in undergrad. I need the health insurance but was counting on financial aid to help pay for this.**

A: Yes, you can use financial aid to pay for student health insurance. Since health insurance is provided by a 3rd party, you must use financial aid refunds to make a payment directly to the health insurance provider

**Q: What is the limit for the CARES act emergency financial assistance application?**

A: The amounts can vary based upon student need. The average amount awarded has been about \$1,500.

**Q: I understand how to find the groups A B and C in the course catalog. But how do I determine which group I have been assigned to?**

A: You would review your registration/classes in wolverine access and the catalog to see which aligns with any hybrid courses you may have. Please note students are not assigned a group rather each class/course is assigned a group.

**Q: So they are not dividing each class into Groups A, B and C to reduce in person class size?**

A: This was created to ensure safe distancing for all that will be in a hybrid section. Class size is included in the decision making of classrooms set up. By reducing the number of in-person classes in the school each day we are able to utilize our large classrooms and all students will be able to be spaced 6 feet from each other.

**Q: What's the website called where instructors post the syllabus again?**

A: It will be posted in the Canvas site for each course: [canvas.umich.edu](https://canvas.umich.edu)

**Q: Where can I find information on parking passes for this year? Since we're only going on campus like 4 times a semester is the price reduced?**

A: You can find information regarding parking passes here: <https://ltp.umich.edu/parking/permit-parking/>. Many student opt for free commuter lots which are located off all of the major highways.

**Q: If I will be a remote student in a hybrid course, would I join in virtually during the same times that the course will meet in person?**

A: You should plan on holding those class times, but plan to reach out to your professors to see what they recommend. Some may not have you connect the entire time or may have different ways for you to "participate" with the class or peers.

**Q: Will there be space on campus for students to go between classes if we will be on campus all day? I have 3 hybrid classes in the same "group" that meet on the same day of the week, which means being on campus for about 12 hours.**

A: We do have some seating in the building for students. It is reduced, however, so we can ensure appropriate social distancing is in place.

**Q: Hi, I have a question about Pending Aid, I don't know how to get it? Because it's not deducted from tuition fee invoice.**

A: Any scholarships/grants or loans that you accepted are considered pending aid. It may not show up within your student bill as pending aid as of yet but should over the next few days. This same aid will then automatically post to your account over the next few weeks. Please feel free to email me at [cmcar@umich.edu](mailto:cmcar@umich.edu) to discuss further if needed.